**Use Case 1.1**

**Creating an Account with the Smart City Website**

**Primary Actors:**

* Customer
* Smart City
* Database

**Preconditions:**

* Network connection available
* Customer doesn’t have an existing account

**Basic Flow of Events:**

1. Customer enters Smart City web address into browser
2. Customer inserts unique username and password
3. System prompts CAPTCHA
4. Customer selects which user type they are – businessman, tourist, student
5. Information on new user is sent to user database
6. System prompts user to valid page
7. Customer broses site for desired information
8. Customer logs out of system

**Alternative Flow:**

2a. confirm password incorrect  
 2a1. Smart City displays prompt that passwords aren’t matching  
2b. customer username isn’t unique  
 2b1. Customer prompted to enter alternate username

3a. customer CAPTCHA is incorrect  
 3a1. Customer prompted to enter the correct CAPTCHA